

## McCue Canada Return Instructions:

1. This completed and signed form must be included with the product being returned.
  - Complete the top section and return to [cservices@mccue.com](mailto:cservices@mccue.com)
  - A Customer Service Specialist will contact you to complete a full listing of the items being returned
2. Securely package the item(s) in original packaging

***\*\*We suggest you take/retain photos of the return package(s) before shipping\*\****

3. Use the return shipping label provided, (if applicable)
4. Ship the package to the following address:

**Return Address:**

McCue Canada c/o 18 Wheels

8470 Hwy 50 Unit 2,

Brampton, ON L6TOA5

ATN: Returns RMA # (To be provided by McCue)

### Important Notes

- Returns must comply with our 30-day return policy, which can be found at: <https://www.mccue.com/return-policy>.
- Unauthorized returns may not be accepted.
- Ensure that all original accessories, manuals, and packaging are included.
- 15% Restocking fee will be deducted from your return credit value.
- If McCue is arranging shipping of the product on your behalf, applicable freight charges will be deducted from your return credit value (*this applies to multiple site visits if product is not prepared for transport at time of pick up*).

### Customer Information

- Name:
- Address:
- City/State/Zip:
- Phone Number:
- Email Address:

### Order Information

- Order Number:
- Order Date:
- Received Date:

**Please Select Reason for Return**

1. Defective product
2. Incorrect item shipped
3. Incorrect QTY shipped
4. Product damaged during shipping
5. Product not as described
6. Do not need product
7. Other (please specify):

**Additional Comments****Type of Return**

Full Order

Partial Order

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*\*Please return form to [cservices@mccue.com](mailto:cservices@mccue.com)\**

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**Product Listing** (to be completed by McCue representative)Product Number    QTY Returned**Customer Signature****Date****For internal use only****RMA Number****Date Received****Processed by****Notes**