

### Return Instructions:

1. This completed and signed form must be included with product being returned
  - Complete the top section and return to [esusales@mccue.com](mailto:esusales@mccue.com)
  - A Customer Service Specialist will contact you to complete a full listing of the items being returned

 +49 731 40388268  
 [esusales@mccue.com](mailto:esusales@mccue.com)

2. Securely package the item(s) in original packaging

**\*\*We suggest you take/retain photos of the return package(s) before shipping\*\***

3. Use the return shipping label provided (if applicable)
4. Ship the package to the following address:

#### **RETURN ADDRESS**

**McCue Europe GmbH c/o MCR Safety Europe**  
**Sedumweg 25,**  
**3343 LL Hendrik-Ido-Ambacht**  
**Netherlands**  
**ATTN: Ticket #**

### Important Notes

- Returns must comply with our 30-day return policy, which can be found at: [mccue.com/uk/eu-return-policy](http://mccue.com/uk/eu-return-policy)
- Unauthorized returns may not be accepted
- Ensure that all original accessories, manuals and packaging are included
- 15% restocking fee will be deducted from your return credit
- If McCue is arranging shipping of the product on your behalf, applicable freight charges will be deducted from your return credit value (this includes cost of multiple site visits if product is not prepared for transport at time of pick up).

### Customer Information

- Name:
- Address:
- Phone:
- E-Mail:

### Order Information

- Order Number:
- Order date:
- Product rec'd date:



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Magirus-Deutz-Str. 14  
89077 Ulm  
Germany  
www.mccue.com

+49 731 40388268  
[eusales@mccue.com](mailto:eusales@mccue.com)

**Please select reason for return:**

1. Defective product
2. Incorrect item shipped
3. Incorrect Quantity shipped
4. Product damaged during shipment
5. Product not as described
6. Do not need product
7. Other (please specify)

**Additional Comments:**

**Type of return:**                      Full Order                                      Partial Order

**\*\*\* Please return form to eusales@mccue.com \*\*\***

Product Number	QTY Ret'd	Product Number	QTY Ret'd	Product Number	QTY ret'd
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**Customer Signature:**

**Date:**

**For internal use only:**

**RMA Number:**

**Date Received:**

**Processed by:**

**Notes:**