

Return Instructions:

1. This completed and signed form must be included with the product being returned.
 - Complete the top section and return to UKsales@mccue.com
 - A Customer Service Specialist will contact you to complete a full listing of the items being returned
2. Securely package the item(s) in original packaging

****We suggest you take/retain photos of the return package(s) before shipping****

3. Use the return shipping label provided, (if applicable)
4. Ship the package to the following address:

Return Address:

BRS - McCue Corporation
Maynard Road, Burton Latimer, Northampton, NN 15 5ZS
ATN: Returns RMA # (To be provided by McCue)

Important Notes

- Returns must comply with our 30-day return policy, which can be found at: <https://www.mccue.com/uk/return-policy>.
- Unauthorized returns may not be accepted.
- Ensure that all original accessories, manuals, and packaging are included.
- 15% Restocking fee will be deducted from your return credit value.
- If McCue is arranging shipping of the product on your behalf, applicable freight charges will be deducted from your return credit value (*this includes the cost of multiple site visits if product is not prepared for transport at time of pick up*).

Customer Information

- Name:
- Address:
- City/State/Zip:
- Phone Number:
- E-mail address:

Order Information

- Order Number:
- Order Date:
- Product Received Date:



Please select reason for return:

1. Defective product
2. Incorrect item shipped
3. Incorrect QTY shipped
4. Product damaged during shipment
5. Product not as described
6. Do not need product
7. Other (please specify)

Additional Comments:

Type of Return: Full Order Partial Order

*** Please return form to UKsales@mccue.com ***

Product Number QTY Ret'd

Product Number QTY Ret'd

Product Number QTY Ret'd

Customer Signature:

Date:

For internal use only:

- RMA Number:**
- Date Received:**
- Processed by:**
- Notes:**